



Congratulations! You have selected the most durable refinishing system in the country. If you follow the guidelines below, you will be assured many years of trouble-free service. Please do not use this surface for 24 hours (at room temperature). Although the refinished surface can be put back to full use after this time, the surface will actually require up to 90 days to completely cure. Please observe the following:

#### RESURFACING PREP INSTRUCTIONS

1. Clear entire area of all items
  - a. BATHROOM – Remove all items from the bathroom including rugs, toiletries, towels, and shampoo/conditioner bottles and place in another room away from the bathtub/counter that will be resurfaced.
  - b. KITCHEN – Remove everything including dishes, towels, and silverware from around the counters and place in a closed cabinet or remove from the room.
2. Clean bathtub/counters thoroughly with soap and water. The surface needs to be clean to ensure that the refinishing process will adhere completely.
3. Make sure pets are secured in another room with the door closed or remove them from your home until we are finished resurfacing.

## CARE AND MAINTENANCE

1. During the refinishing process, special masking tape was used which will protect other surfaces during the drying and curing, but can be easily removed by you. Remove this masking after the initial downtime within 1 week after the designated downtime. Care should be taken when removing the masking from wallpaper or painted surfaces so remove it slowly and carefully.
2. Clean the refinish regularly with soap and a sponge. PLEASE NOTE: All newly refinished surfaces will have some surface dust which will have settled into the new surface. Do not be alarmed because the surface is still within its long term cure period which is normal.
3. When removing the masking around the drain area, be careful not to break the seal around the drain shoe. Any glaze which is left on the surface of the drain shoe can be carefully removed with a razor blade or a knife.
4. DO NOT lay soap, bottles, or any other objects on the finished surface.
5. Be sure that your faucet taps are dry and not dripping after using the fixture. Use a towel to dry the refinished surface after each use.

## LONG TERM CARE

1. DO NOT use any abrasive cleaners on or near the refinished surface. Use a mild liquid cleaner after each use. Any cleaner approved for use on acrylic surfaces can be used to clean your refinished surface.
2. DO NOT use any scrubbing pads. These will scratch the surface.
3. DO NOT drop sharp or heavy objects on the finish. For an additional fee, you can contact Premiere Property Services if you need a repair if a chip is formed from dropping an item on your newly refinished surface.
4. Faucets must be properly maintained by the owner and user to protect the new surface. Leaky faucets will erode the new finish causing it to crack and wear out early, voiding the guarantee.
5. Destruction of the finish may occur through improper use of acid bearing compounds such as drain openers or tile grout cleaners. All chemicals must be kept away from the finish. These chemicals include, but are not limited to, cosmetics, hair dyes, and perfumes which may stain and mar the finish. Use of these chemicals onto the finish would void the guarantee.
6. DO NOT use a rubber bath mat. Most mats will produce a reaction with the new surface when subjected to hot water, voiding the warranty. Premiere Property Services can provide a permanent safety mat at extra cost which will provide you with years of trouble-free service. These mats are guaranteed.

If you treat your new surface with respect, clean it regularly, and follow the above guidelines, your fixture will stay shiny and bright.

THIS REFINISHING WORK IS GUARANTEED FOR 1 YEAR AGAINST FADING, PEELING, OR CRAZING. THIS GUARANTEE DOES NOT APPLY TO CUSTOMER NEGLECT OF THE ABOVE LISTED ITEMS. SUCH REPAIRS WILL BE THE RESPONSIBILITY OF THE CUSTOMER AND NOT THE REFINISHER.

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REFINISHER

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DATE